

A message to our clients regarding COVID-19

With the potential risk of exposure to COVID-19 we are working to help maintain the health and well-being of our community and hospital members. With this aim in mind, we are implementing some changes in our hospital activities.

- We are making schedule changes to accommodate more frequently cleaning of our facility and to enforce social distancing.
- When scheduling your appointment, we will ask whether you are interested in a drop-off appointment. In event that you schedule a drop-off appointment, we ask that you bring your animal in at the designated time, complete paperwork and provide appropriate phone numbers so you can be contacted during the day to update an estimate, ask questions or update treatment recommendations.
- We will examine your patient and provide requested services. When services are completed, we will contact you to return for your patient and a doctor or technician will communicate discharge instructions at that time.
- We will do our best to complete check out transactions in the exam rooms to minimize interaction in our front lobby.

As a reminder for visiting Wakarusa Veterinary Hospital, we ask that you please follow the Centers for Disease Control CDC guidelines for personal health and hygiene. :

- We are implementing social distancing with avoidance of hand shaking or direct contact with others.
- We recommend that you wash your hands frequently
- Wash your hands with soap and water for at least 20 seconds, particularly after being in public place or coughing or sneezing.
- If soap and water is unavailable, use a hand sanitizer with 60% alcohol. Cover all surfaces of your hands and rub until your hands are dry.
- Avoid touching your eyes, nose and mouth with unwashed hands.
- If you are sick with a fever, and signs of respiratory illness such as cough or respiratory difficulty and your pet needs medical attention, it is important that you call us first so that a Technician or Doctor can help determine if your pet requires immediate care. If your pet requires examination, it is important that a healthy person (no clinical signs of illness) bring the animal to our hospital.

Thank you for your patience and cooperation during this time as we try to keep our clients, staff and patients healthy.